

2011-2012 Compensation and Benefits Survey

Dear Member:

Please take a few minutes to complete this survey and return to the Association by July 15, 2011.

Only participating companies will receive the survey results free.

Compensation and Fringe Benefit Survey Questionnaire Instructions:

The survey is for <u>base</u> rates of <u>experienced</u> employees – please do not include compensation for trainees. **DO NOT** include salary/wages for any company owner or partner.

- **Response:** <u>FAX</u>: Send to (615) 366-4192 or **MAIL** to 305 Plus Park Blvd, Nashville, TN 37217 or **EMAIL** to wpardue@pias.org
- Deadline for returned surveys: All completed questionnaires must be returned to the Association by July 15, 2011.

You MUST Participate to Receive A FREE Final Report

All information collected is strictly **confidential**. This top sheet containing company information will be removed when your data is submitted. Thank your for your participation.

First Name:	Last Name:
Firm Name:	Title:
Address Line 1:	Address Line 2:
City:	State:
Zip Code:	Telephone:
Email Address:	_

Demographic Information

I. Number	r of Employees:				
Manag	ement/Administrative:	_			
Produc	ction/Shipping/Receiving/Maintenance:				
Sales:					
	Support (Customer Service/Estimating): _				
	Sales Volume \$				
	inant Line of Business: Please select you Commercial & Advertising Printing				Financial Printing
	Magazine & Periodical Printing				Newspaper Printing
	Quick Printer		Inserts		Direct-Mail Printing
	Other				C C
				ofto	tal calas anab process accounts for
	inant Proccess(es): Please select your pri Predominant Process(es)	mary			m sales each process accounts for
	Sheetfed Printing				%
	Web-fed Printing-Predominantly Heatse	et			0⁄_0
	Web-fed Printing-Predominantly Non-	Heats	et		0⁄/0
	Screen Printing				0⁄_0
	Digital Printing (Toner-Based)				%
	Digital Printing (Inkjet)				%
	Prepress Specialist				%
	Thermographer				%
	Letterpress				%
	Gravure				%
	0 1				%
	Other, Please specify "Other":				0⁄_0
5 Union	States		Total must equal 100		0⁄/0
5. Union \Box	Union		Non Union		Combined
6. Average	work week full-time employees only (n	umbe	er of hours worked per employee)		
Non-ez	xempt (hourly) employees 2010:				
Non-ez	xempt (hourly) employees 2011:				
If you ex	perienced a decrease in the number of ho	urs w	orked in 2010, how long do you e	xpect	to operate at this level?
	Less than 1 month		1 to 3 months		4 to 6 months
	7 months to 1 year		Over one year		Other, specify
7. What is	the projected overall average increase	decr	ease for wages and salaries in th	e con	ning year (2010)?
	°⁄0		_		

Human Resources Policies & Benefit Information

POLICIES

8. Please check all of the following employment features that apply to your company:

- □ Company has a written employee handbook
- □ Company has a written "Drug Free Workplace Policy"
- □ Company tests for Drugs & Alcohol
 - □ For new employees
 - \Box In event of an accident
 - □ At random
 - □ For cause
- \Box No, we do not test for drugs & alcohol
- □ Company has job descriptions for employees
- □ Company conducts performance reviews

SHIFTS OF PRODUCTION

9. Please indicate your shifts of production:

- $\Box \quad \text{One shift of production employees}$
- \Box Two shifts of production employees
- \Box More than two shifts of production employees

10. What is your predominant work week in production?

- \square 3 day work week (2) 3 day 12hr shifts
- \Box 4 day work week
- \Box 5 day work week

11. Pay Differentials/Shift Premiums: (if applicable)

Please specify the method your firm uses to pay 2^{nd} and 3^{rd} shift production workers:

 2^{nd} shift: per hour over the day rate or

_____% differential over the day rate

3rd shift: <u>\$</u>_____per hour over the day rate or % differential over the day rate

OVERTIME

12. Basis for paying overtime.

- Overtime is paid on the basis of the hours <u>earned</u> (vacation/sick leave/holidays are counted)
- □ Overtime is paid on the amount of hours <u>worked</u> (vacation/sick leave/holidays are <u>not</u> counted)
- □ Overtime is paid upon shift completion

If extra overtime is available for weekends/holidays, how is it paid?

Saturday	
Sunday	

- □ Double Time □ Double Time
- Do Not Pay Overtime
- Do Not Pay Overtime

Holidays

- Time and a half Double Time
- Do Not Pay Overtime

Double time is paid on:

- □ Sundays
- □ Holidays
- □ After working 4 hours of overtime in a shift
- □ After completion of regular shift

- □ Never
- □ Other:____

HOLIDAY, VACATION, OTHER ABSENCE POLICIES

13. Leave of Absence policies:

- □ Employees have paid time for voting
- □ Company has a written sick leave/personal time off policy
- Employees receive the following number of sick days per year:
- \Box Sick leave can be accumulated from year to year.
- □ Company offers jury duty pay.
- \Box None of the above

14. What is the number of Paid Holidays offered by your company in a year?

Number of paid holidays:

Please check off all the days offered below:

- \Box New Years Eve Half Day
- □ New Years Eve Full Day
- □ New Year's Day
- □ Washington's Birthday
- □ Lincoln's Birthday
- □ President's Day
- □ MLK Birthday
- 🛛 Mardi Gras
- \Box Good Friday Half Day
- □ Good Friday Full Day
- □ Memorial Day
- □ Other. _____

- □ Independence Day
- Election Day
- □ Labor Day
- Veterans Day
- □ Thanksgiving Day
- Day after Thanksgiving
- Christmas Eve Half Day
 Christmas Eve Full Day
- Christmas Eve Full Christmas Day
- Employee's Birthday
- □ Floating Days
- L Floating Days

15.	Please	indicate	your	vacation	policy	(answer	all	that	apply)	:
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□ 1 week a	fter 6 months
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- □ 1 week after 1 year
- \square 2 weeks after 1 year
- \square 2 weeks after 2 years
- \square 3 weeks after 5 years
- \Box 4 weeks after 20 years
- □ Other

16. Please list the maximum number of vacation days which you offer:

Number of weeks vacation_____ Number of years it takes to accrue maximum vacation time_____

17. Do you have a specific time period when employees must take their vacation?

 \Box Yes \Box No \Box N/A, Do not have a vacation policy for employees

18. Do employees accumulate vacation time from year to year?

 \Box Yes \Box No \Box N/A, Do not have a vacation policy for employees

19. Does your company offer a PTO (Personal Time Off) Plan rather than the traditional vacation/sick day?

□ Yes	🗆 No	If the answer was yes, how many days of PTO do you offer?
1 05		If the unswer was yes, now many adys of 110 do you offer:

HEALTH INSURANCE

- 20. Group health insurance plan: (Mark all that apply)
 - □ No plan offered
 - □ Self-insured Plan
 - □ HMO Plan
 - □ PPO Plan
 - □ POS Plan
 - □ HDHP/HRA
 - □ HSA Qualified HDHP
 - □ Other

21. Contribution to health plan:

- □ Employer pays **employee's** entire premium.
- Employer pays all of dependent coverage.
- Employer **does not** pay for dependent coverage.
- \Box None of the above apply to our plan

MEDICAL

If your company <u>DOES NOT</u> pay 100% of coverage, please report the percentage which is <u>paid by the company</u> and what that percentage represents in a dollar amount.

Single Coverage: Employee only Family Coverage: Employee plus dependent(s) Example:

Single Coverage: Employer on average pays per month <u>70</u> % of premium; $\frac{250.00}{200}$ Employer contribution: per month/per employee **Family Coverage**: Employer on average pays per month <u>50</u> % of premium <u>\$600.00</u> Employer contribution: per month/ per employee

22. Medical Premiums:

	Amount of Company's contribution per employee for Single Coverage: Employer on average pays per month		\$ per month/ per employee
	Family Coverage: Employer on average pays per month	% of premium	\$ per month/ per employee
23.	Additional benefits covered in health plan package: (Check a	all that apply)	
	□ Dental care		
	\square N/A, do not offer either benefit		
24.	Vision:		
	Amount of Company's contribution for Vision Care:		
	Single Coverage: Employer on average pays per month	% of premium	\$ per month/ per employee
	Family Coverage: Employer on average pays per month	% of premium	\$ per month/ per employee
25.	Dental:		
	Amount of Company's contribution for Dental Care:		
	Single Coverage: Employer on average pays per month	% of premium	\$ per month/ per employee
	Family Coverage: Employer on average pays per month		

26. Other Insurance Benefits:

- □ Group life is provided paid in full or part by employer
- \Box Group life is available for purchase by employee
- Group accidental death & dismemberment coverage is provided
- □ Short term disability is provided paid in full or part by employer
- □ Short term disability is available for purchase by employee
- □ Long term disability is provided paid in full or part by employer
- □ Long term disability is available for purchase by employee
- \Box None of the above

Other Policies

27. Please indicate your smoking policy:

- □ No smoking. Smoke Free Environment
- □ Smoking outside the building, off the clock
- \Box Smoking outside the building, **on** the clock
- □ Smoking inside in designated areas
- □ No formal policy on smoking

28. Please check any retirement or profit sharing plan provided by the company:

- □ Profit Sharing
- \Box 401(k) Plan Does The Company Match? \Box Yes What Amount? ____% of base salary
- Defined Contribution Plan
- Defined Benefit Plan
- □ N/A-Company does not provide any retirement or profit sharing program

29. Does your company offer incentive plans for production employees?

□ Yes □ No

If the answer is yes, what type of plan(s) is offered?

30. If your company tracks job absence and employee turnover rates, what are those metrics?

Job Absence—total days or hours employees absent (all employees) that number divided by total days or hours employees worked (al employees)

Turnover-number of employees replaced in one year divided by the average workforce

Job Absence _____ (% of days worked)

Turnover _____ (% of workforce)

31. How do you determine sick and vacation time eligibility?

- □ Anniversary of date of hire
- □ By calendar year
- \Box Earn days based on length of service
- □ Other, Specify_____

32. Does your company have a policy in effect with respect to moonlighting by employees?

Yes 🗆 No 🗆

If Yes, indicate whether:

□ It restricts employees from accepting part-time work with any other firm in printing or related activity.

□ It requires granting of prior approval by company principal, or supervisor.

□ We have no restrictions on moonlighting providing it doesn't interfere with employee's job performance.

□ No restrictions.

33. Do you provide funeral or bereavement leave? Yes □ No □

Is it Daid Dunpaid

How many days?

*Immediate family days (*spouse, child, mother, father, sister, brother, grandparent)

Other family members? _____ days

Wage and Salary Changes for 2011 and 2012

34. Have you provided an increase/decrease in wages and salaries in 2011 and what are your expectations in 2012? (If "No Change" enter 0 in the percent change column.)

	Wage/Salary Change in 2011			Percent Change 2011
	Increase	No Change	Decrease	
Management Employees				0⁄/0
Administrative Employees				0⁄/0
Production/Technical Employees				0⁄/0
	Expected	Wage/Salary	Change in 2012	Expected Percent Change 2012
	Increase	No Change	Decrease	
Management Employees				0⁄/0
Administrative Employees				0⁄/0
Production/Technical Employees				%

SOME HELPFUL DEFINITIONS

CEO/President-Manages and directs the organization toward its primary goals and objectives.

COO/Vice President/General Manager—Directs, administers, and coordinates all activities of the organization in support of policies, goals, and objectives established by the CEO, President, or Owner.

Manufacturing/ Production Manager, Plant Manager, VP of Manufacturing, VP of Operations—Directs and coordinates all manufacturing activities for organization, which can include multiple facilities.

CFO, **VP Finance/Treasurer**—Responsible for the protection of the company's assets through sound and generally accepted accounting methods and practices. Oversees financial, accounting, and granting policies and procedures.

Sales Manager/Sales VP—Manages sales activities of organization by performing the duties personally or through subordinate supervisors.

Manager of Marketing/Business Development—Creates, administers company's total sales promotion program, including space advertising, direct mail, and/or public relations.

Customer Service Manager-Supervises all employees in Customer Service Department.

Production Planner/Scheduler—Responsible for placing jobs in a comprehensive schedule and maintaining efficiency of production.

Estimating Manager—Supervises all estimating department personnel.

Human Resources Director/Personnel Manager—Responsible for overall HR policy compliance. Works with all company departments to determine specific personnel needs, advertises for applications, screens resumes and/or conducts initial interviews to determine applicant suitability.

Environmental Health & Safety Manager—Establishes and promotes maintenance of a safe, accident-free and healthy work environment by performing duties personally or through subordinate supervisors. Oversee compliance with all permitting requirements.

Quality Manager—Develops, implements, and coordinates product assurance program to prevent or eliminate defects in new or existing products and insures continuous production of products consistent with established standards.

MIS/IT Manager—Responsible for IT functions. Directs and coordinates activities of workers engaged in computer operations personally or through supervisors.

Prepress Supervisor—Supervises workers engaged in prepress/premedia activities.

Pressroom Supervisor, Sheetfed—Oversees all operations in sheetfed department.

Pressroom Supervisor, Web—Oversees all operations in the web department.

Bindery Supervisor—Oversees all operations in the bindery department.

Mailroom/Fulfillment Supervisor—Oversees all operations related to mailing and fulfillment.

Warehouse Supervisor-Responsible for operations in warehouse area.

Office Manager—Supervises all clerical, timekeeping, supplies, and related office functions.

Executive Secretary/Administrative Assistant—Schedules appointments, answers inquiries, takes dictation, and otherwise relieves manager of clerical work and administrative and business detail.

HR Assistant/General Administration—Assists the HR/Personnel Manager in maintaining personnel records and the hiring process. May also do payroll.

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Receptionist—Receives callers at establishment, determines nature of business, and directs callers to destination. May perform other clerical functions.

Accounting Supervisor/Manager—Responsible for all accounting functions and activity.

A/P or A/R Clerk—Responsible for billing and collection functions.

Full Charge Bookkeeper—Under direction of accounting supervisor, responsible for maintaining some or all accounting records and preparation of reports.

Purchasing Agent—Responsible for selection of reliable sources of supply, approval of major purchase contracts, supervision of actual purchases, and control of price and quality.

Customer Service Representative—Act as a coordinator between customer, company salesperson, and production personnel to ensure customer satisfaction with order.

Estimator—Responsible for placing a dollar value representing "cost" on each job and/or potential job.

Wage & Salary Information

Please read this section before completing this section:

• Do not change any job titles!

• Minimum Pay Rate is the amount paid to an entry level employee in the position being specified.

• Maximum Pay Rate is the highest amount paid to an experienced employee in the position being specified.

• **Time Required** is the amount of time it would take an employee to go from the minimum pay rate (entry level) to the maximum pay rate. Express in terms of years and/or months.

DO NOT INCLUDE ANY OWNERS WHO FULFILL THESE ROLES. DO NOT INCLUDE TRAINEES.

BE CAREFUL TO ENTER "ANNUAL" SALARIES FOR INDICATED POSITIONS AND "HOURLY" WAGES FOR ALL OTHER EMPLOYEES (even if you pay these other employees on a salary basis). The form allows for 4 employees' wages in each category.

Please enter base salary (no shift differentials or bonus)

Title

Enter <u>Annual</u> Salaries

MANAGEMENT:

MIN. PAY MAX. PAY TIME REQ.

CEO/President (No Owners)	 	
COO/Vice President/General Mgr.		
Manufacturing/Production Mgr./		
Plant Manager / VP Operations		
CFO/Controller/Financial Manager	 	
Sales Manager/Sales VP	 	
Manager of Marketing/Business Dev	 	
Customer Service Manager	 	
Production Planner/Scheduler	 	
Estimating Manager		
Human Resources Manager/Personnel	 	
Mgr./Director		
Environmental Health & Safety Mgr.	 	
Quality Manager	 	
DEPARTMENT MANAGERS		
MIS/IT Manager	 	
Prepress Supervisor	 	
Pressroom Supervisor – Sheetfed	 	
Pressroom Supervisor – Web	 	
Bindery Supervisor	 	
Mailroom/Fulfillment Supervisor	 	
Warehouse Supervisor	 	

Enter <u>Annual</u> Salaries

OFFICE/ADMINISTRATION MIN. PAY MAX. PAY TIME REQ. Office Manager ____ _ _ Executive Secretary/Admin. Asst _____ ____ HR Assistant/General Admn. _____ _____ Receptionist _____ _____ Accounting Supervisor/Manager _____ _____ A/P or A/R Clerk _____ Full Charge Bookkeeper _____ _____ Purchasing Agent _____ ____ Customer Service Representative _____ Estimator _____ _ _

(Report base wage only – do NOT include shift premiums) Enter <u>HOUrly</u> Wages

INFORMATION TECHNOLOGY	MIN. PAY	MAX. PAY	TIME REQ.
MIS/IT Support			
Website Administrator			
PREPRESS			
Working Supervisor			
Design/Layout (Art Director/Designer			
Typesetter/Layout (No Creative Responsibilities)			
Prepress/Desktop Technician			
Platemaker			
DIGITAL PRINTING			
Digital Color Press Operator			
(Indigo, Igen, etc.)			
Direct Image Press Operator			
Production Copiers Black & White			
Production Copiers – Color			
Large Format Operator (Inkjet)			
PRESS OPERATIONS (SHEETFED)			
Working Supervisor			
20" or Smaller - Single Color Press Operator			
20" or Smaller - Two Color Press Operator			
20" or Smaller - 4/5 Color Press Operator			
Jet Press Operator			
28" Single Color Press Operator			
20" - 28" Two Color Press Operator			

PRESS OPERATIONS (SHEETFED) - Continued

	20" - 28" Four Color Press Operator			
	20" - 28" Five Color Press Operator			
	20" - 28" Six Color Press Operator			
	20"- 28" Press Feeder/Helper			
	38" - 42" Single Color Press Operator			
	38" - 42" Two Color Press Operator			
	38" - 42" Four Color Press Operator			
	38" - 42" Five Color Press Operator			
	38" - 42" Six Color Press Operator			
	38" - 42" Eight Color Press Operator			
	38" - 42" Four Color 2nd Press Operator			
	38" - 42" Five Color 2nd Press Operator			
	38" - 42" Six Color 2nd Press Operator			
	38" - 42" Eight Color 2nd Press Operator			
	38"- 42" Press Feeder/Helper			
	38"- 42" Floor Helper			
	52" - 77" Press Operator			
	52" - 77" 2nd Press Operator			
	52" – 77" Press Feeder/Helper			
	52"- 77" Floor Helper			
PRF	ESS OPERATIONS (HEATSET WI	EB - FUL	L)	
	Working Supervisor			
	Lead Pressman			
	Assistant Pressman			
	Roll Tender			
	Jogger/Delivery Tender			
PRE	ESS OPERATIONS (HEATSET WI	E B - HA L	/F)	
	Working Supervisor		,	
	Lead Pressman			
	Assistant Pressman			

 Roll Tender

 Jogger/Delivery Tender

PRESS OPERATIONS (NON-HEATSET WEB)

Working Supervisor		
Lead Pressman		
Second Pressman		
Assistant Pressman		
Roll Tender		
Jogger/Delivery Tender		
NARROW WEB PRESSES & COLL	ATORS	
Working Supervisor		
Press Operator		
Forms Collator Operator		
FLEXO/LETTERPRESS		
Letterpress Operator		
Finishing Press Operator (Kluge, etc.)		
Automated Diecutter (<28" Cylinder)		
Automated Diecutter (40"+, Bobst,etc.)		
Flexo Operator $- \le 9$ " web width		
Flexo Operator $-> 10$ " web width		
SCREEN OPED ATIONS		

SCREEN OPERATIONS

Working Supervisor		
Ink Mixer	<u> </u>	
Screen Maker		
Press Operator - Multi color auto <30"		
Press Operator - Multi color auto 30"-70"		
Press Operator - Multi color auto >70"		
Press Operator - Multi color handfed <30"		
Press Operator - Multi color handfed >30"		
Press Operator - Single color handfed <30"		
Press Operator - Single color handfed >30"		
Slitter Operator	<u> </u>	

BINDERY/MAILING/SHIPPING

Working Supervisor	 	
Hand Bindery	 	
Small Machines	 	
Combination (Small Machine/Hand)	 	
Folder Operator >17x22	 	
Cutter Operator	 	
Folder/Cutter Operator	 	
Stitcher/Binder Operator	 	
Perfect Binder Operator	 	
Shrink Wrap Operator	 	
Inserting Machine Operator	 	
Mail Machine Operator	 	
Combination (Inserting/Mail Operator)	 	

SHIPPING/WAREHOUSE/MAINTENANCE

Shipping Receiving Clerk	 	
Delivery Person/Driver	 	
Fulfillment Worker	 	
Warehouse Worker	 	
Maintenance (Facility)	 	
Maintenance (Equipment)	 	

Please return to PIAS by July 15, 2011 Fax 615.366.4192 or mail to 305 Plus Park Blvd., Nashville, TN 37217 Or Email to wpardue@pias.org